

North Central Missouri Mental Health Center
Fiscal Year 2024 Annual Strategic Plan
Goals and Objectives

❖ **Goal 1 – Persons Served:** *Enhance the agency’s ability to provide client-centered care.*

Objective A: Incorporate client’s strengths, abilities, preferences, desired outcomes and other issues as defined by the client into assessments and treatment plans 90% of the time as indicated by core comp scores.

Person(s) Responsible – URT/QMHPs/IPS Supervisor

Target Date – 06/30/2024

first review Sept 2023

Objective B: Explore options for starting a Behavioral Health Crisis Center in Chillicothe.

Person(s) Responsible – CEO/COO

Target Date – 06/30/2024

first review Sept 2023

❖ **Goal 2 – Other Stakeholders:** *Gather input from/interact with stakeholders.*

Objective A: Strategize a method of gathering feedback from stakeholders to prepare for the development of service-specific surveys.

Person(s) Responsible – Program Directors

Target Date 06/30/2024

first review Sept 2023

❖ **Goal 3 – Personnel: Educate staff and enhance staff wellness.**

Objective A: Implement at least one opportunity to encourage and increase employee self-care to improve work/life balance satisfaction.

Person(s) Responsible – Management Team

Target Date – 06/30/2024 [first review Sept 2023](#)

Objective B: Provide staff training regarding LGBTQ+ culture.

Person(s) Responsible – Training Committee

Target Date – 06/30/2024 [first review Sept 2023](#)

❖ **Goal 4 – Operating Procedures: Enhance current systemic procedures.**

Objective A: Research and purchase an AI-assisted documentation program.

Person(s) Responsible – CEO, COO, Sys Admin

Target Date – 06/30/2024 [first review Sept 2023](#)

Objective B: Survey staff and develop an after-hours schedule for services based on completed staff survey.

Person(s) Responsible – COO

Target Date – 06/30/2024 [first review Sept 2023](#)